

How to Install USB Drivers for WindLOG™

USB to serial port adapters require drivers to be installed correctly to ensure proper operation. RainWise products use FTDI drivers.

Verifying Correct Driver Installation:

1. Open the computers 'Device Manager.' The location of this depends on the version of Windows you are running.
 - For Windows 7, click the Start button and enter "device manager" into the search box.
 - For Windows XP, click Start, click Control Panel, click Performance and Maintenance, and then click System. On the Hardware tab, click 'Device Manager.'
2. Connect the adaptor USB cable to the computer. The device manager list will refresh automatically. Look for a section called "Com & LPT Ports". Expand it to see installed devices.
3. If the driver is correctly installed, you will see an item listed as 'USB Serial Port' with the comport number listed in parenthesis. This is the number you must select in the appropriate software.
4. If you do not see 'Com & LPT Port's or you can't find a USB Serial Port listed, your driver is not installed correctly.

FTDI drivers can be found here <http://www.ftdichip.com/Drivers/VCP.htm>

Look for the words "setup executable" in the comments of the table. This link will allow you to download an automatic driver installer.

5. Download and run the installer. Remove and reconnect the USB cable and recheck the Device Manager.

Remember that a new comport number is assigned for each physical USB port on the computer. Try to use the same port each time.